Objectives

The vision of the Jordan Healthcare Systems Strengthening (HSS) Project, a five-year initiative funded by the U.S. Agency for International Development, is to assist the Jordanian Ministry of Health (MOH) expand and institutionalize high quality health care services and information at national and sub-national levels. The HSS project is a follow-on to the five-year USAID-funded Primary Health Care Initiatives (PHCI) project, which Abt Associates also implemented.

The overall goal of HSS is to improve the health status for all Jordanians by supporting the Government of Jordan to strengthen and institutionalize health care delivery systems. This will be done by: 1) improving coverage and access to needed services for all citizens, 2) providing high-quality care that is technically appropriate and client-oriented, and 3) promoting efficiency based on strategies to improve resource allocation and use, particularly in favor of those in greatest need.

HSS works to contribute to a stronger health system that is able to support and achieve improvements in the health outcomes of Jordanians by stimulating structural, administrative, and behavioral changes within Jordan’s public health system. The tenant of sustainability is central to the HSS project, with the goal of assisting the MOH to internalize and institutionalize key functions and processes that will strengthen overall performance and delivery. As a result, the population will achieve improved health status, greater levels of overall satisfaction with public health care, and be better protected against financial risks due to illness or death.

Principal Activities

HSS activities are structured around four strategies, each with corresponding sub-areas of activities and interventions:

- **Improving health systems** including management strengthening, human resources development, quality improvement, health information systems, and performance assessment
- **Improving service delivery** focusing on primary health care, child health care, reproductive health and family planning, clinical training, and counseling and interpersonal communication
- **Supporting safe motherhood** focusing on quality of neonatal health care, essential obstetric care, and infection prevention
- **Promoting community health** with partnerships with health care providers, enhanced community participation, identification of community health needs

Progress to Date

The Abt Associates team is currently implementing the following activities:

- Clinical management training at peripheral and central MOH levels
- Systems for improved quality
- Systems for certification and accreditation
- Computerized management information system networks
- Clinic-to-community linkage/interface
- Physical upgrading (renovation) and provision of medical equipment and furniture at selected facilities
### International Health Division

<table>
<thead>
<tr>
<th>Albania</th>
<th>Ecuador</th>
<th>Kyrgyzstan</th>
<th>Philippines</th>
</tr>
</thead>
<tbody>
<tr>
<td>Angola</td>
<td>Egypt</td>
<td>Lebanon</td>
<td>Russia</td>
</tr>
<tr>
<td>Armenia</td>
<td>El Salvador</td>
<td>Madagascar</td>
<td>Rwanda</td>
</tr>
<tr>
<td>Azerbaijan</td>
<td>Ethiopia</td>
<td>Malawi</td>
<td>St. Vincent and the Grenadines</td>
</tr>
<tr>
<td>Bangladesh</td>
<td>Georgia</td>
<td>Mali</td>
<td>Senegal</td>
</tr>
<tr>
<td>Benin</td>
<td>Ghana</td>
<td>Mauritius</td>
<td>South Africa</td>
</tr>
<tr>
<td>Bolivia</td>
<td>Guatemala</td>
<td>Mexico</td>
<td>Tajikistan</td>
</tr>
<tr>
<td>Botswana</td>
<td>Guyana</td>
<td>Morocco</td>
<td>Tanzania</td>
</tr>
<tr>
<td>Brazil</td>
<td>Haiti</td>
<td>Myanmar</td>
<td>Tunisia</td>
</tr>
<tr>
<td>Burkina Faso</td>
<td>Honduras</td>
<td>Namibia</td>
<td>Turkmenistan</td>
</tr>
<tr>
<td>Cameroon</td>
<td>India</td>
<td>Nepal</td>
<td>Uganda</td>
</tr>
<tr>
<td>Cambodia</td>
<td>Indonesia</td>
<td>Nicaragua</td>
<td>Ukraine</td>
</tr>
<tr>
<td>China</td>
<td>Iraq</td>
<td>Niger</td>
<td>Uzbekistan</td>
</tr>
<tr>
<td>Congo, Democratic Rep</td>
<td>Jordan</td>
<td>Nigeria</td>
<td>Yemen</td>
</tr>
<tr>
<td>Congo, People’s Rep</td>
<td>Kazakhstan</td>
<td>Pakistan</td>
<td>Zambia</td>
</tr>
<tr>
<td>Côte d’Ivoire</td>
<td>Kenya</td>
<td>Paraguay</td>
<td>Zanzibar</td>
</tr>
<tr>
<td>Dominican Republic</td>
<td>Peru</td>
<td></td>
<td>Zimbabwe</td>
</tr>
</tbody>
</table>

### Learn More

**Corporate Headquarters**  
55 Wheeler Street  
Cambridge, MA 02138  
T. 617.492.7100  
www.abtassociates.com

**International Health Division**  
4800 Montgomery Lane, Suite 600  
Bethesda, Maryland 20814  
T. 301.913.0500  
F. 301.913.0562  
www.abtassociates.com/internationalhealth

**Partners for Health Reformplus**  
www.phrplus.org

**Private Sector Partnerships-One**  
www.psp-one.com

**Promoviendo Alianzas y Estrategias - Peru**  
www.praes.org

**ZdravPlus Project - Central Asia**  
www.zplus.kz

**Banking on Health Project**  
www.bankingonhealth.com

**Health Services & Systems Program - Zambia**  
www.hssp.org.zm

For more information contact: IHResourceCenter@abtassoc.com