TECHNICAL ASSISTANCE & IMPLEMENTATION
Institutional Capacity Building

Improving Performance and Strengthening Institutions

For more than 50 years, Abt Associates has been an influential leader in building the capacity of institutions to meet their goals. Our work with governments, clinical facilities, local non-governmental organizations (NGOs) and other institutions has strengthened their performance and service systems.

We understand the relevant questions at hand: Does the institution have the technical capacity to carry out its mandate? Does it use a business model that enables it to be financially viable? Do local staff and consultants have the skills to implement their programs? Does the institution have the necessary management systems to function effectively and the capacity to plan and manage its activities?

Abt staff support capacity building initiatives through training, technical assistance and the development of tools and resources. Our ProCapacity Index™ is a diagnostic tool that measures the organizational capacity and sustainability of clinically based health NGOs. And our Maximizing Investments Toolkit addresses the United States Department of Housing and Urban Development’s need for technical assistance materials to help grantees make planning and funding decisions.

Through the SHOPS project, we’ve provided technical assistance to 40 NGOs and 34 provider associations in seven countries to improve their financial, programmatic and/or organizational capacity.
Adult Training

Using Sound Learning Principles to Meet a Variety of Training Needs

Abt’s adult training approach reflects our experience-based insights about what motivates adults to learn and internalize knowledge. Our framework focuses on the five phases of the training lifecycle: Discover, Design, Develop, Deliver and Evaluate. We then modify training programs as needed. We base the framework and its components on research, best practices and our extensive experience with what works across cultures and geographies. Our approach allows our multi-disciplinary staff to implement high-quality adult training activities efficiently and evaluate the results.

We offer a flexible, responsive and creative approach to providing skilled training to meet a variety of needs. The Abt team relies on proven methods to develop, implement and evaluate comprehensive and integrated staff development and training programs. We tailor the programs to individual and organizational needs to effect meaningful change.

In Year 2 of the Behavioral Health Leadership Development Program, 95 percent of participants were satisfied with the five leadership modules.
Technical Assistance Delivered Virtually

Offering a Full Suite of Online Portals, Tools, and Clearinghouses

Abt provides cutting-edge online tools to address technical assistance and training needs conveniently, easily and securely. E-learning courses are the wave of the future due to the geographically dispersed nature of audiences and the decrease in budgets for in-person training and travel. Online training options enable users to learn anywhere, any time. We provide several dynamic features for online tutorials, including white boarding, flipbook-style pages and scrolling features for self-paced or instructor-led learning. The addition of interactive quizzes, audio clips and video segments adds to the versatility of the virtual learning experience.

We also are delivering evidence online on the best way to prepare the nation’s 14 million high school students for college. Under a five-year contract with the U.S. Department of Education, we are leading the What Works Clearinghouse Postsecondary Education, Postsecondary Preparation and Evidence Reporting (WWC-PEPPER) project. We generated a list of more than 50,000 research studies to review against the What Works Clearinghouse standards and communicated findings to teachers, administrators and policymakers.

“Abt Associates’ wide-ranging experience with evidence clearinghouses and our robust systematic review infrastructure ensures that we launch high-quality clearinghouses that are useful, rigorous, user-friendly and flexible enough to meet the unique needs of stakeholders.”

Alisa Santucci, Principal Associate, Social & Economic Policy Division
The Abt Advantage

Abt’s approach to technical assistance is based on evidence and best practices and is strengthened by our strong focus on relationships. Our flexible and data-driven methods ensure success. Using state-of-the-art methods, tools and approaches, we deliver technical assistance across a range of issues:

- Health
- Education
- Energy and the environment
- Food security and agriculture
- Governance and justice
- Housing, communities and asset building
- Workforce and economic mobility

We address the world’s most pressing problems using sound technical assistance strategies. Spanning diverse cultures, geographies and sectors, we enable local stakeholders to manage their own solutions. We also enable stakeholders to identify pathways to change through a focused approach on capacity building and evidence-based practices.
Abt Associates is an engine for social impact, dedicated to moving people from vulnerability to security. Harnessing the power of data and our experts’ grounded insights, we provide research, consulting and technical services globally in the areas of health, environmental and social policy, technology and international development.